

Primary care provider not informed about specialist care

Alternate Name*

Percentage of people aged 16 and older who reported that their provider did not seem informed and up-to-date about the care they received from their specialist.

INDICATOR DESCRIPTION

Description*

The percentage of people 16 and older who reported in a survey that their primary care provider seemed informed and up-to-date about the care they received from their specialist, among those who had a regular primary care provider and who had seen a specialist in the previous 12 months

HQO Reporting tool/product

Public Reports (annual report, bulletins and theme reports)

Dimension*

Effective

Safe

Type*

Outcome

DEFINITION AND SOURCE INFORMATION

Unit of Measurement*

Percentage

Calculation Methods*

Numerator divided by the denominator times 100

Numerator (short description i.e. not inclusions/exclusions)*

Number of people who answered "yes" to the question "After you saw the specialist, did your provider seem informed and up-to-date about the care you got from the specialist?"

Denominator (short description i.e. not inclusions/exclusions)*

Weighted total number of survey respondents who had a regular primary care provider and who had seen a specialist in the previous 12 months

Adjustment (risk, age/sex standardization)- generalized

None

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Data Source

Health Care Experience Survey (HCES)

Data provided to HQO by

Ministry of Health and Long-Term Care (MOHLTC)

Reported Levels of comparability /stratifications (defined)

Region

OTHER RELEVANT INFORMATION

Caveats and Limitations

Only people aged 16 years and older can complete the survey. People living in institutions, in households without telephones, and those with invalid/missing household addresses in the Registered Persons Database (RPDB) are excluded. Respondents who were unable to speak English or French or were not healthy enough (physically or mentally) to complete the interview were not surveyed. Inability to distinguish if people consider Telehealth to be access to primary care after hours

Comments Summary

Weighted to account for the design characteristics of the survey and post-stratified by age and sex to reflect the Ontario population. In addition, the LHIN and community weighting is applied. The data source for international and provincial comparisons is Commonwealth Fund International Health Policy Survey 2016. The survey population is adults aged 18 and older. The education stratification analysis is done among those aged 25 and older. Urban/rural status is defined using Statistics Canada's Statistical Area Classification. Household income analysis does not consider the household composition.

TAGS

TAGS*

Other

Outcome

Integration

Effective

Safe

Health Care Experience Survey (HCES)

PUBLISH

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care

<http://indicatorlibrary.hqontario.ca/Indicator/Summary/informed-specialist-care/EN>

PUBLISH DATETIME*

20/11/2018 12:36:00