

Patient experience rate inpatient care (Retired)

Alternate Name*

Hospital experience percentage of survey respondents who would rate the hospital during their stay as "9" or "10" out of 10.

INDICATOR DESCRIPTION

Description*

Hospital experience percentage of survey respondents who would rate the hospital during their stay as "9" or "10" out of 10. • From the Canadian Patient Experiences Survey - Inpatient Care: "using any number from 0 - 10 where 0 is the worst hospital possible and 10 is the best hospital possible, what number would you use to rate this hospital during your stay? • From in-house survey: see guidance below

HQO Reporting tool/product

Quality Improvement Plans (QIPs)

Dimension*

Patient-centred

Type*

Outcome

DEFINITION AND SOURCE INFORMATION

Unit of Measurement*

Percentage

Calculation Methods*

Numerator/ Denominator * 100

Numerator (short description i.e. not inclusions/exclusions)*

Number of survey respondents who rate the hospital as "9" or "10" out of 10.

Denominator (short description i.e. not inclusions/exclusions)*

Number of survey respondents

Data Source

Canadian Patient Experiences Survey-Inpatient Care (CPES-IC)

Data provided to HQO by

In-house data collection

OTHER RELEVANT INFORMATION

Comments Summary

This is a QIP priority indicator for 2016/17 and retired from 2017/18 QIP.

TAGS

TAGS*

Acute Care/Hospital
Outcome
Patient Reported Measures
Patient-centred
Canadian Patient Experiences Survey-Inpatient Care (CPES-IC)

PUBLISH

PUBLISH DATETIME*

27/10/2016 13:01:00