

Number of workplace violence incidents (Overall)

Alternate Name*

Number of workplace violence incidents

INDICATOR DESCRIPTION

Description*

This indicator measures the number of reported workplace violence incidents by hospital workers (as defined by OHSA) within a 12 month period.

HQO Reporting tool/product

Quality Improvement Plans (QIPs)

Dimension*

Safe

Type*

Outcome

DEFINITION AND SOURCE INFORMATION

Unit of Measurement*

Number of workplace violence incidents reported

Calculation Methods*

Number of workplace violence incidents reported by hospital workers within a 12 month period

Inclusions:

The terms “worker” and “workplace violence” as defined by under the [Occupational Health and Safety Act](#) (OHSA, 2016)

Numerator (short description i.e. not inclusions/exclusions)*

N/A

Denominator (short description i.e. not inclusions/exclusions)*

N/A

Adjustment (risk, age/sex standardization)- generalized

None

Number of workplace
violence incidents (Overall)

Data Source

Local data collection

Data provided to HQO by

Local data collection

OTHER RELEVANT INFORMATION

Caveats and Limitations

The direction of improvement is not defined. If your organization is focused on building your reporting culture, your QIP target for this indicator may be to increase the number of reported incidents. If your organization's reporting culture is already well-developed, your QIP target may be to decrease.

Comments Summary

This is a QIP mandatory indicator for 2020/21. Current performance reporting period: January - December 2019
Hospitals are encouraged to use their in-house hospital incident and patient safety reporting systems for determining the number of reported workplace violent incidents. The direction of improvement is not defined. If your organization is focused on building your reporting culture, your QIP target for this indicator may be to increase the number of reported incidents. If your organization's reporting culture is already well-developed, your QIP target may be to decrease.

TAGS

TAGS*

Acute Care/Hospital
Outcome
Other
Safe
Local data collection

PUBLISH

PUBLISH DATETIME*

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