

# Residents' experience: Being able to speak up about the home

# Alternate Name\*

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# **INDICATOR DESCRIPTION**

#### **Description\***

This indicator measures the percentage of residents who responded positively to the following statement: I can express my opinion without fear of consequences.

## **HQO Reporting tool/product**

Quality Improvement Plans (QIPs)

#### **Dimension\***

Patient-centred

#### Type\*

Outcome

# **DEFINITION AND SOURCE INFORMATION**

#### **Unit of Measurement\***

Percentage

## **Calculation Methods\***

The percentage is calculated as: numerator divided by denominator times 100.

#### Numerator (short description i.e. not inclusions/exclusions)\*

Homes using the **interRAI Quality of Life Survey** should measure this domain by calculating the percentage of residents who responded positively to the statement: I can express my opinion without fear of consequences

## Denominator (short description i.e. not inclusions/exclusions)\*

For homes using the **interRAI Quality of Life Survey**, add the total number who registered any response to the statement: I can express my opinion without fear of consequences



## Adjustment (risk, age/sex standardization)- generalized

None

#### **Data Source**

Local data collection InterRAI Quality of Life Survey

## Data provided to HQO by

Local data collection

# **OTHER RELEVANT INFORMATION**

#### **Comments Summary**

This is a priority indicator for QIP 2019/20. QIP Current performance reporting period: April 2018 - March 2019 (or most recent 12-month period). If you have completed this year's survey, you do not have to resubmit the survey. How to access data: These data should be accessed from within your organization.

## TAGS

TAGS\* Long Term Care Outcome Patient Reported Measures Patient-centred Local data collection InterRAI Quality of Life Survey

# PUBLISH

# PUBLISH DATETIME\*

01/02/2019 12:38:00