

# Residents' experience: Being able to speak up about the home

## Alternate Name\*

Residents' experience: Being able to speak up about the home

## INDICATOR DESCRIPTION

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### Description\*

This indicator measures the percentage of residents who responded positively to the following statement: I can express my opinion without fear of consequences.

### Indicator Status\*

Active

### HQO Reporting tool/product

Quality Improvement Plans (QIPs)

### Dimension\*

Patient-centred

### Type\*

Outcome

## DEFINITION AND SOURCE INFORMATION

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### Unit of Measurement\*

Percentage

### Calculation Methods\*

The percentage is calculated as: numerator divided by denominator times 100.

### Numerator including inclusion/exclusion\*

Homes using the **interRAI Quality of Life Survey** should measure this domain by calculating the percentage of residents who responded positively to the statement: I can express my opinion without fear of consequences.

- Add the number of respondents who responded '3' and '4' to the statement: I can express my opinion without fear of consequences. Responses are coded from 0 - 8 (0, 1, 2, 3, 4, 6, 7, 8), where 0 = Never 1 = Rarely 2 = Sometimes 3 = Most of the time 4 = Always 6 = Don't know 7 = Refused 8 = No response or cannot be coded from response

### Denominator including inclusion/exclusion\*

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For homes using the **interRAI Quality of Life Survey**, add the total number who registered any response to the statement: I can express my opinion without fear of consequences

*Exclusions:*

- Non-respondents (6 = Don't know, 7 = Refused, 8 = No response)

#### Data Source

Local data collection

InterRAI Quality of Life Survey

#### Data provided to HQO by

Local data collection

## OTHER RELEVANT INFORMATION

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#### Comments Detailed

This is a priority indicator for QIP 2020/21. QIP Current performance reporting period: April 2019 - March 2020 (or most recent 12-month period). If you have completed this year's survey, you do not have to resubmit the survey. How to access data: These data should be accessed from within your organization. For more information about the interRAI Quality of Life Survey, refer to interRAI's website (<http://interrai.org/>).

## TAGS

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#### TAGS\*

Long Term Care  
Outcome  
Patient Reported Measures  
Patient-centred  
Local data collection  
InterRAI Quality of Life Survey

## PUBLISH

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#### PUBLISH DATETIME\*

20/12/2019 15:29:00