

Residents' experience: Being able to speak up about the home

Alternate Name*

Residents' experience: Being able to speak up about the home

INDICATOR DESCRIPTION

Description*

This indicator measures the percentage of residents who responded positively to the following statement: I can express my opinion without fear of consequences.

HQO Reporting tool/product

Quality Improvement Plans (QIPs)

Dimension*

Patient-centred

Type*

Outcome

DEFINITION AND SOURCE INFORMATION

Unit of Measurement*

Percentage

Calculation Methods*

The percentage is calculated as: numerator divided by denominator times 100.

Numerator (short description i.e. not inclusions/exclusions)*

Homes using the **interRAI Quality of Life Survey** should measure this domain by calculating the percentage of residents who responded positively to the statement: I can express my opinion without fear of consequences

Denominator (short description i.e. not inclusions/exclusions)*

For homes using the **interRAI Quality of Life Survey**, add the total number who registered any response to the statement: I can express my opinion without fear of consequences

Adjustment (risk, age/sex standardization)- generalized

None

Data Source

Local data collection

InterRAI Quality of Life Survey

Data provided to HQO by

Local data collection

OTHER RELEVANT INFORMATION

Comments Summary

This is a priority indicator for QIP 2020/21. QIP Current performance reporting period: April 2019 - March 2020 (or most recent 12-month period). If you have completed this year's survey, you do not have to resubmit the survey. How to access data: These data should be accessed from within your organization.

TAGS

TAGS*

Long Term Care

Outcome

Patient Reported Measures

Patient-centred

Local data collection

InterRAI Quality of Life Survey

PUBLISH

PUBLISH DATETIME*

20/12/2019 15:29:00