

# Patients' experiences primary care providers spending enough time with patients (Retired)

## Alternate Name\*

Patients' experiences primary care providers spending enough time with patients

## INDICATOR DESCRIPTION

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### Description\*

Organizations are expected to measure progress on this indicator using the exact wording of the following patient or client survey questions: Enough time: When you see your doctor or nurse practitioner, how often do they or someone else in the office spend enough time with you?

### HQO Reporting tool/product

Quality Improvement Plans (QIPs)

### Dimension\*

Patient-centred

### Type\*

Outcome

## DEFINITION AND SOURCE INFORMATION

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### Unit of Measurement\*

Percentage

### Calculation Methods\*

Numerator/ Denominator \* 100

### Numerator (short description i.e. not inclusions/exclusions)\*

The number of respondents who responded "always" and "often" using the exact wording of the following patient or client survey question: Enough time: When you see your doctor or nurse practitioner, how often do they or someone else in the office spend enough time with you? using the scale :

- **always**
- **often**
- sometimes
- rarely
- never
- not applicable (don't know/refused)

### Denominator (short description i.e. not inclusions/exclusions)\*

The number of respondents who registered an answer using the exact wording of the following patient or client survey question: Enough time: When you see your doctor or nurse practitioner, how often do they or someone else in the office spend enough time with you? using the scale :

- always
- often
- sometimes
- rarely
- never
- not applicable (don't know/refused)

#### Data Source

In-house data collection

#### Data provided to HQO by

In-house data collection

## OTHER RELEVANT INFORMATION

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#### Caveats and Limitations

Self-reported survey data

#### Comments Summary

This is a QIP priority indicator for 2016/17. This indicator is retired in QIP for 2017/18. QIP Current performance reporting period :April - March the following year (or most recent 12-month period available) These data should be accessed from within your own organization.

## TAGS

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#### TAGS\*

Primary Care

Outcome

Patient Reported Measures

Patient-centred

In-house data collection

## PUBLISH

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#### PUBLISH DATETIME\*

Patients' experiences  
primary care providers  
spending enough time with  
patients (Retired)

<http://indicatorlibrary.hqontario.ca/Indicator/Summary/Patients-experiences-primary-care-provider-spend-enough-time/EN>

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