

# Residents' experience: Being able to speak up about the home

## Alternate Name\*

Residents' experience: Being able to speak up about the home

## INDICATOR DESCRIPTION

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### Description\*

This indicator measures the percentage of residents who responded positively to the following statement: I can express my opinion without fear of consequences.

### HQO Reporting tool/product

Quality Improvement Plans (QIPs)

### Dimension\*

Patient-centred

### Type\*

Outcome

## DEFINITION AND SOURCE INFORMATION

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### Unit of Measurement\*

Percentage

### Calculation Methods\*

The percentage is calculated as: numerator divided by denominator times 100.

### Numerator (short description i.e. not inclusions/exclusions)\*

Homes using the **interRAI Quality of Life Survey** should measure this domain by calculating the percentage of residents who responded positively to the statement: I can express my opinion without fear of consequences

### Denominator (short description i.e. not inclusions/exclusions)\*

For homes using the **interRAI Quality of Life Survey**, add the total number who registered any response to the statement: I can express my opinion without fear of consequences

**Adjustment (risk, age/sex standardization)- generalized**

None

**Data Source**

Local data collection

InterRAI Quality of Life Survey

**Data provided to HQO by**

Local data collection

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**OTHER RELEVANT INFORMATION**

**Comments Summary**

This is a priority indicator for QIP 2018/19. QIP Current performance reporting period: April 2017 - March 2018 (or most recent 12-month period). If you have completed this year's survey, you do not have to resubmit the survey. How to access data: These data should be accessed from within your organization.

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**TAGS**

**TAGS\***

Long Term Care

Outcome

Patient Reported Measures

Patient-centred

Local data collection

InterRAI Quality of Life Survey

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**PUBLISH**

**PUBLISH DATETIME\***

22/11/2017 11:34:00