

Resident experience: Overall satisfaction (Retired)

Alternate Name*

Residents experience: Would you recommend?/I would recommend

INDICATOR DESCRIPTION

Description*

This indicator measures the percentage of residents who responded positively to the question: Would you recommend this nursing home to others?/ I would recommend this site or organizations to others.

HQO Reporting tool/product

Quality Improvement Plans (QIPs)

Dimension*

Patient-centred

Type*

Outcome

DEFINITION AND SOURCE INFORMATION

Unit of Measurement*

Percentage

Calculation Methods*

The percentage is calculated as: numerator divided by denominator times 100.

Numerator (short description i.e. not inclusions/exclusions)*

Homes using the **NHCAHPS Long-Stay Resident Survey** should measure this domain by calculating the percentage of residents who responded positively to the following question: 'Would you recommend this nursing home to others?'

Homes using the **interRAI Quality of Life Survey** should measure this domain by calculating the percentage of residents who responded positively to the question 'I would recommend this site or organization to others'

Denominator (short description i.e. not inclusions/exclusions)*

Homes using the **NHCAHPS Long-Stay Resident Survey**, add the total number who registered any response to the following question: 'Would you recommend this nursing home to others?' Homes using the **interRAI Quality of Life Survey**, add the total number who registered any response to the following question: 'I would recommend this site or organization to others'.

Adjustment (risk, age/sex standardization)- generalized

None

Data Source

Local data collection

InterRAI Quality of Life Survey

NHCAHPS Long-Stay Resident Survey

Data provided to HQO by

Local data collection

OTHER RELEVANT INFORMATION

Comments Summary

** This indicator is retired for QIP 2020/21 **. This is a priority indicator for QIP 2019/20. QIP Current performance reporting period: April 2018- March 2019 (or most recent 12-month period). If you have completed this year's survey, you do not have to resubmit the survey. How to access data: These data should be accessed from within your own organization.

TAGS

TAGS*

Long Term Care

Outcome

Patient Reported Measures

Patient-centred

Local data collection

InterRAI Quality of Life Survey

NHCAHPS Long-Stay Resident Survey

PUBLISH

PUBLISH DATETIME*

20/12/2019 15:30:00