

# Unplanned emergency department visits QIP

## Alternate Name\*

Unplanned emergency department visits QIP

## INDICATOR DESCRIPTION

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### Description\*

Percentage of home care clients with an unplanned, less-urgent ED visit within the first 30 days of discharge from hospital

### HQO Reporting tool/product

Quality Improvement Plans (QIPs)

### Dimension\*

Effective

### Type\*

Process

## DEFINITION AND SOURCE INFORMATION

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### Unit of Measurement\*

Percentage

### Calculation Methods\*

The percentage is calculated as: numerator divided denominator times 100.

### Numerator (short description i.e. not inclusions/exclusions)\*

Number of adult home care clients who had an ED visit assessed at Canadian Triage and Acuity Scale levels 4 or 5 (but who were not admitted to hospital) in the first 30 days after hospital discharge.

### Denominator (short description i.e. not inclusions/exclusions)\*

All adult CCAC home care clients discharged from a hospital.

### Adjustment (risk, age/sex standardization)- generalized

None

### Data Source

Home Care Database (HCD)

National Ambulatory Care Reporting System (NACRS)

Discharge Abstract Database (DAD)

#### Data provided to HQO by

Health Shared Services Ontario (HSSO)

### OTHER RELEVANT INFORMATION

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#### Comments Summary

This is a QIP priority indicator for 2018/19. QIP current performance reporting period: July 2016 - June 2017 To access your organization's data for the reporting period, refer to Health Quality Ontario's QIP Navigator. Data will be available in February. Alternatively, you can access your organization's data for this indicator by visiting the CCAC Reporting Portal.

### TAGS

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#### TAGS\*

Home Care  
Process  
Readmission  
Effective  
Home Care Database (HCD)  
National Ambulatory Care Reporting System (NACRS)  
Discharge Abstract Database (DAD)

### PUBLISH

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#### PUBLISH DATETIME\*

22/11/2017 11:45:00