

# Patients' experiences: opportunity to ask questions (Retired)

## Alternate Name\*

Patients' experiences: opportunity to ask questions

## INDICATOR DESCRIPTION

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### Description\*

Organizations are expected to measure progress on this indicator using the exact wording of the following patient/client survey question: Ask questions: When you see your doctor or nurse practitioner, how often do they or someone else in the office give you an opportunity to ask questions about recommended treatment?

### HQO Reporting tool/product

Quality Improvement Plans (QIPs)

### Dimension\*

Patient-centred

### Type\*

Outcome

## DEFINITION AND SOURCE INFORMATION

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### Unit of Measurement\*

Percentage

### Calculation Methods\*

Numerator/ Denominator \* 100

### Numerator (short description i.e. not inclusions/exclusions)\*

The number of respondents who responded "always" and "often" using the exact wording of the following patient or client survey question: Ask questions: When you see your doctor or nurse practitioner, how often do they or someone else in the office give you an opportunity to ask questions about recommended treatment? using the scale :

- **always**
- **often**
- sometimes
- rarely
- never
- not applicable (don't know/refused).

### Denominator (short description i.e. not inclusions/exclusions)\*

The number of respondents who registered an answer using the exact wording of the following patient or client survey question: Ask questions: When you see your doctor or nurse practitioner, how often do they or someone else in the office give you an opportunity to ask questions about recommended treatment? using the scale :

- always
- often
- sometimes
- rarely
- never
- not applicable (don't know/refused).

#### Data Source

In-house data collection

#### Data provided to HQO by

In-house data collection

## OTHER RELEVANT INFORMATION

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#### Caveats and Limitations

Self-reported survey data

#### Comments Summary

This is a QIP priority indicator for 2016/17 and retired for 2017/18. QIP Current performance reporting period: April - March the following year (or most recent 12-month period available) These data should be accessed from within your own organization.

## TAGS

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#### TAGS\*

Primary Care  
Outcome  
Patient Reported Measures  
Patient-centred  
In-house data collection

## PUBLISH

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#### PUBLISH DATETIME\*

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questions (Retired)

<http://indicatorlibrary.hqontario.ca/Indicator/Summary/Patients-experiences-opportunity-to-ask-questions/EN>

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