

Hand Hygiene compliance among health care providers measured by electronic monitoring system

Alternate Name*

Electronic monitoring hand hygiene compliance among health care providers

INDICATOR DESCRIPTION

Description*

This indicator measures the percentage of hand hygiene compliance by health care providers using electronic monitoring system.

Indicator Status*

Active

HQO Reporting tool/product

Public reporting

Dimension*

Effective

Safe

Type*

Process

DEFINITION AND SOURCE INFORMATION

Unit of Measurement*

Percentage

Calculation Methods*

Extract number of hand hygiene events (numerator) divided by hand hygiene opportunities (HHO, denominator) for all units combined throughout the fiscal reporting cycle.

For public reporting purposes, hospitals using the same group electronic monitoring system are to submit total numerator and total denominator at the hospital level for the reporting year (April 1 to March 31).

Numerator including inclusion/exclusion*

The total hand sanitizer and soap dispenser activations via a wireless signal to a wireless hub. Sensors in alcohol and soap-based hand sanitizer dispensers are installed on the inpatient units in all locations where patient care is provided.

Denominator including inclusion/exclusion*

Estimated number of HHO per patient hour is based on previously validated benchmark for medical, surgical and critical care units, multiplied by patient census on the unit. This calculation is automated because the software algorithm is linked to the hospital's bed management system. The benchmark is provided by the hospital based on unit characteristics to the vendor of the group electronic monitoring system.

Data Source

Self-Reporting Initiative (SRI)

Data provided to HQO by

Ministry of Health

Reported Levels of comparability /stratifications (defined)

Province

Time

Institution

OTHER RELEVANT INFORMATION

Caveats and Limitations

Group electronic monitoring systems cannot distinguish the four moments of hand hygiene, which are captured in traditional direct observation. At the present time, the same group electronic monitoring system is being used across all Ontario hospitals (currently about 12 hospitals in total) that use this technology. If hospitals consider using different systems, the technical specifications should be revisited because there could be differences in the algorithm used to establish the denominator that would prevent direct comparisons. Visitors are not a significant limitation for group electronic monitoring systems because in prior validation studies visitor HHOs made up less than 10% of overall HHOs and they had extremely low compliance. Therefore, although they may contribute to the numerator if they clean their hands, visitor HHOs are not included in the benchmark.

TAGS

TAGS*

Acute Care/Hospital

Process

Patient Safety and Never Events

Effective

Safe

Self-Reporting Initiative (SRI)

PUBLISH

PUBLISH DATETIME*

09/05/2022 10:07:00