

Patient involvement in decisions about care

Alternate Name*

Patients' experience: patient involvement in decisions about care

INDICATOR DESCRIPTION

Description*

Percentage of patients and clients who were always or often involved in the care decisions when they saw their doctor or nurse practitioner.

HQO Reporting tool/product

Quality Improvement Plans (QIPs)

Dimension*

Patient-centred

Type*

Outcome

DEFINITION AND SOURCE INFORMATION

Unit of Measurement*

Percentage

Calculation Methods*

The percentage is calculated as: numerator divided by denominator times 100.

Organizations are expected to measure progress on this indicator using the *exact* wording of the following survey question as in [Primary Care Patient Experience Survey \(PCPES\)](#):

"Q7. When you see your doctor or nurse practitioner, how often do they or someone else in the office involve you as much as you want to be in decisions about your care and treatment?"

Using the scale:

- Always
- Often
- Sometimes
- Rarely
- Never
- Not applicable (don't know/refused)"

To calculate the indicator result, add the number of respondents who responded "Always" and "Often", divide by the number of respondents who registered an answer for this question (do not include non-respondents or respondents who answered "Not applicable(don't know/refused)").

Numerator (short description i.e. not inclusions/exclusions)*

Number of respondents who responded "Always" and "Often" to this survey question.

Denominator (short description i.e. not inclusions/exclusions)*

Number of respondents who registered a response to this question.

Adjustment (risk, age/sex standardization)- generalized

None

Data Source

Local data collection

Data provided to HQO by

Local data collection

OTHER RELEVANT INFORMATION

Caveats and Limitations

Self-reported survey data

Comments Summary

This is a QIP priority indicator for 2020/21. QIP Current performance reporting period: April 2019 - March 2020 (or most recent 12-month period available) How to access data: These data should be accessed from within your own organization

TAGS

TAGS*

Primary Care

Outcome

Patient Reported Measures

Patient-centred

Local data collection

PUBLISH

PUBLISH DATETIME*

20/01/2020 12:57:00

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decisions about care