

# Total number of patients who had an emergency department visit

## Alternate Name\*

Number of patients who completed an emergency department visit

## INDICATOR DESCRIPTION

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### Description\*

This indicator measures the total number of patients that completed an emergency department (ED) visit. The ED visit begins with the earlier of triage date/time or registration date/time and ends at the date/time when a patient is admitted to the hospital or discharged, transferred, or leaves the ED (non-admitted patients).

### HQO Reporting tool/product

Public reporting

### Dimension\*

Timely

### Type\*

Process

## DEFINITION AND SOURCE INFORMATION

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### Unit of Measurement\*

Number of patients

### Calculation Methods\*

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Total number of patients who had an emergency department visit

Total count of ED visits meeting the inclusion/exclusion criteria.

*Inclusion Criteria:*

1. ED visits with a valid and known registration date/time or triage date/time and a valid and known date/time patient left the ED or disposition date/time
2. Admitted Patients: unscheduled emergency visits with Disposition Codes 06 - 07
3. Non-admitted Patients: unscheduled emergency visits with Disposition Codes 01, 03-05, 08-15

*Exclusion Criteria:*

1. Scheduled visits to the emergency department
2. ED visits with Visit Disposition 02 (Left without being seen or triaged)
3. Visits with both unknown/invalid registration and triage date/time OR with unknown/invalid patient left ED date/time
4. Negative ER LOS (i.e. the registration or triage date/time is after the date/time that the patient left ER)
5. Duplicate records within the same functional centre

**Numerator (short description i.e. not inclusions/exclusions)\***

NA

**Denominator (short description i.e. not inclusions/exclusions)\***

NA

**Adjustment (risk, age/sex standardization)- generalized**

None

**Data Source**

National Ambulatory Care Reporting System (NACRS)

**Data provided to HQO by**

Cancer Care Ontario (CCO)

**Reported Levels of comparability /stratifications (defined)**

Time

Institution

Acuity Level

## OTHER RELEVANT INFORMATION

**Caveats and Limitations**

1. Scheduled visits to the ED are excluded from this indicator. 2. This indicator reflects the number of ED visits, which does not necessarily equal the number of individuals.

## TAGS

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### TAGS\*

Acute Care/Hospital

Process

Wait Times

Timely

National Ambulatory Care Reporting System (NACRS)

## PUBLISH

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### PUBLISH DATETIME\*

18/12/2017 08:50:00